

Resident Perception Tracker

	Marks out of 10					Percentage of residents who thought this was a key issue/problem									
	How clean is street?	How clean is the area?	LCC efforts?	Residents efforts?	Wheely bins	Waste in gardens	Shop bins	Shop waste	Street litter	Flytipping	Dog mess	Housing conditions	Bin yards etc	Other	
Initial Zone Setup Score	3.7	3.6	4.6	2.5	71%	83%	21%	8%	81%	77%	45%	39%	2%	2%	
6 Monthly Re-Score	4.3	3.9	5.4	3.6	89%	74%	15%	12%	83%	71%	42%	36%	3%	6%	
12 Monthly Re-Score															

Enforcement Service Requests	Cases Identified	Notices Served	Notices Complied	FPNs Issued	FPNs Paid	FPN Value	Ongoing Prosecutions	Streets Service Requests	SRs Identified
Dog Fouling & Signage								Litter Bin Empty	
Commercial Waste	11	8	8					Litter Bin Request	
Domestic Waste	82	78	2					Litter Bin Repair	
Fly Tipping	7	2						Bulky Request	13
Litter Problems	3	1						Dog Fouling	1
Waste in the Garden	95	72	54	2	2	£200		Fly Tip	107
Obstruction	5	2	1					Footpath Sweeping	
Overgrown Vegetation	9	3	2					Ginnel	
Vehicle Stop & Search	1							Graffiti	6
Gullies to Highways	4							Gully	2
Housing Defect	4	2	1					Litter Complaint	2
Housing Other	1							Dead Animal Removal	
Housing Vacant	1							Road Sweeping	1
Drainage	7	1							
Request for Advice	2								
Rodents	3								
Trading on Highway	1								
Bin Left out on the Street	4								
Accumulation of Faeces	4	2							
Area Letter Drop	1								
Totals:	245	171	68	2	2	£200	0	Total:	132

Legal Action/ Completed Prosecutions

No Prosecutions have yet been undertaken in this Zone.



Main Issues Identified via Perception Surveys

Wheelie Bins & Street Litter

Date Work in Zone Commenced: June 2012
 Number of Domestic Properties: 265
 Number of Commercial Properties: 16

Intervention Plan (inc timescales)

We will look at better ways for the service to clean the streets better as the mechanical "street king" often can't clean due to the vast amount of cars parked up on the estate.

For now though, we will be starting a rolling programme again in June where we will send out letters to residents letting them know we will be in their street on a certain day and could they remove their vehicles for a couple of hours. This will allow us to get the gully team, litters pickers, bulk team and street kings to clean the street.

We will also be door knocking with local residents and Councillors advising the community on environmental matters in the area, and give them useful numbers like the bulk collection and missed bin collection number.

We will also let residents know about the keep Harehills tidy campaign.

Environmental Action Officers Report

While out in the area the main issues identified are blocked gullies and litter on the street and refuse bins left on streets. We have issued section 46 legal notices on domestic properties who have been leaving the bins out in the streets on non collection days and fixed penalty notices have been issued to repeat offenders.

Over the next 6 months we will be visiting the area weekly to identify properties that have already been issued legal notices and issue fines where offences still persist. We will issue more enforcement notices to the rest of the EIZ where required.

With regards to litter and blocked gullies we will walk the EIZ regularly and report issues to our streets staff.